



LIMITED WARRANTY

Through its RoadSquad Connect program, TA Operating LLC (which does business as Petro Stopping Centers, TA, TravelCenters of America and RoadSquad Connect (collectively, "TA")), contracts with certain third party vendors to provide road call services to TA customers (each a "RoadSquad Vendor"). Under its contract with RoadSquad Vendors, TA requires that RoadSquad Vendors provide the following limited warranty. In the event that you require a covered service, you must call RoadSquad Connect at 1-800-824-7467 (SHOP). RoadSquad Connect will then direct you to return to the location of the RoadSquad Vendor for warranty service or, if the RoadSquad Vendor location is not within a convenient (as reasonably determined by TA) distance of your current location, RoadSquad connect will direct you to the nearest TA or Petro service center for the covered work. In the event that you are unable to drive your vehicle, RoadSquad connect with dispatch a service truck to your location.

WHAT IS WARRANTED AND FOR HOW LONG? Parts purchased and installed by any RoadSquad Vendor are warranted to be free from defects for a period of one (1) year and all service work (Labor) performed at the same time is warranted for 120 days from the date of service. Tires and batteries are not included in this warranty (new tires and batteries may be warranted separately by the manufacturer or a manufacturer's warranty may be available at the time of purchase). This limited warranty applies to parts purchased from a RoadSquad Vendor and installed by a RoadSquad Vendor. This warranty covers only the original purchaser. No exchanges, returns or warranty on customer installed parts.

WHAT IS OFFERED UNDER THE LIMITED WARRANTY? If any repair or service performed by a RoadSquad Vendor proves to be improperly performed during the warranty period, either we or the RoadSquad Vendor will re-perform the work at no additional charge for parts or labor (except as noted in "Exclusions", below). Parts which prove to be unserviceable during the warranty period will be replaced free of any additional charge for parts or labor, except as noted under "Exclusions" below.

YOUR SATISFACTION is important to us.
If for any reason you are not satisfied with the service you receive, contact RoadSquad Connect at 1-800-961-2961.

LIMITED WARRANTY ON:	LIMITED WARRANTY	BASIS
All PARTS purchased from and installed by a Road Squad Vendor	One (1) Year for parts, 120 days for labor.	From Date of Invoice

EXCLUSIONS: Replacement of anti-freeze or clamps is not included in the warranty on belts/radiator hoses. Replacement refrigerants and recharging air conditioning systems is not included with the warranty on air conditioner parts or air conditioner compressors. Consumable materials/parts are not included in this warranty. In the event that TA performs the warranty work (as contrasted with the warranty work being performed by the RoadSquad Vendor that originally provided the repair or service), the aggregate maximum TA will credit you for a part and/or labor is \$2,000, billed at TA's customary rates.

GENERAL PROVISIONS [Applicable to all warranties]

HOW CAN A CLAIM BE MADE UNDER THE WARRANTIES? No warranty will be honored without strict adherence to the following procedure: You must notify RoadSquad Connect immediately of any part or service failure. The owner/driver is responsible for presenting the vehicle to the location specified by RoadSquad Connect. The original invoice from the RoadSquad Connect Vendor which performed the original work **MUST** be presented in order to get the benefit of the warranty.

WHAT OTHER CONDITIONS APPLY? The obligations undertaken in these warranties are offered only on the above items and conditions, and may not be enlarged or altered by anyone. This warranty document does not apply to products or vehicles used for commercial, racing, or off-road purposes, or to damage caused by abuse, accident or neglect. **NO WARRANTIES ARE MADE, EITHER EXPRESS OR IMPLIED, AS TO ANY MATTER WHATSOEVER, INCLUDING WITHOUT LIMITATION, THE CONDITION OF THE PARTS, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, EXCEPT AS SPECIFICALLY PROVIDED HEREIN OR AS OTHERWISE PROVIDED BY LAW. THIS WARRANTY DOES NOT COVER LOST TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. **TA'S ENTIRE LIABILITY, AND CUSTOMER'S EXCLUSIVE REMEDY, FOR DAMAGES ARISING HEREUNDER SHALL IN NO EVENT EXCEED \$2,000.00.**
CONSUMER RIGHTS: This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

GIVEN BY: TA Operating LLC, d/b/a Petro Stopping Centers, TA, TravelCenters of America and RoadSquad Connect, 24601 Center Ridge Road, Suite 200, Westlake, Ohio 44145.